



Privacy Policy

Buchanans Cheesemonger Privacy Policy

Buchanans Cheesemonger collects personal information from individuals who sign up to receive our newsletter either via our website or using a sign-up form in our shop or on an event stand.

This privacy policy explains how we process the personal data you provide us with.

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information that you provide whilst visiting such sites, and such sites are not governed by this privacy policy.

How we use personal data

Buchanans Cheesemonger takes your privacy seriously and we will only use the personal information you provide us to send you information about Buchanans Cheesemonger's news, products and services. We only collect and have access to the information that you voluntarily provide when you sign up to receive our newsletter. Buchanans Cheesemonger uses MailChimp as our email marketing platform and as such your information is transferred to MailChimp and processed in accordance with their Privacy Policy and Terms & Conditions. Buchanans Cheesemonger does not communicate, publish, sell or otherwise give your personal information to anyone else.

When we email our subscribers, we track who opens emails and clicks through the links. This allows us to measure the performance of our email campaigns.



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Every email newsletter contains a link at the bottom inviting you to unsubscribe from our communications if you wish. Alternatively you can ask to be removed by emailing us at info@buchananscheesemonger.com.

You may also contact us using the email address above or in writing (Buchanans Cheesemonger, 5a Porchester Place, London W2 2BS) in order to request to:

- See what data we hold about you
- Update or correct any data we hold about you
- Request for the data we hold on you to be deleted
- Express any concerns you have about our use of your data

Buchanans Cheesemonger may require a copy of appropriate evidence such as a passport, driving licence, recent bank statement or utility bill prior to responding to a subject access request, in order to verify your identity. We will respond to all requests related to your personal information within one month of receipt.

Security of personal information

Buchanans Cheesemonger has measures in place to protect personal information.

Only employees who need information to perform a specific task have access to your personal information. The computers on which your personal information is stored are password protected. Any personal information stored on paper is locked away when not in use and disposed of after use using document shredders or as confidential waste.

Updates to the privacy policy

Any updates to our privacy policy will be shown on this page and communicated to you via our newsletters.



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If you have any questions about this privacy policy, please contact us via telephone on 020 3441 8010 or by email at info@buchananscheesemonger.com.

Last updated 24th May 2018.